Apprenticeship Overview - Data Analyst

Hours per week: 35	Programme Duration: 19 months
Location: Manchester	Qualification: Data Analyst L4
Salary: £25,020	Apprenticeship Provider: QA

The Job

- Build and maintain strong partnerships with businesses and third-party suppliers to support capability needs.
- Engage with stakeholders to determine strategic workforce plans and future capability requirements.
- Gather, analyse, and interpret business data, providing insights to support strategy and problem resolution.
- Identify skill gaps and implement technical learning frameworks.
- Develop and execute a communications and engagement plan, managing key communication channels.
- Capture, validate, and document business data requirements, using visualization and analytics to drive informed decisions.
- Perform data extraction, manipulation, and quality assurance to ensure accurate reporting and insights.

The Skills You'll Need

We're looking for people with a passion for learning and high levels of determination, motivation, and drive to succeed. You'll have strong communication, stakeholder management and interpersonal skills with the ability to build, maintain and enhance relationships at all levels.

You'll also need:

- The ability to maintain a strong customer focus.
- An innovative and creative mindset
- Good problem-solving skills and a proactive and inquisitive mindset, with the ability to challenge and offer solutions
- An analytical, numerate, and logical skillset with the ability to adapt well to change
- Good planning and organisational skills with the ability to prioritise and manage your time effectively

The Business Area:

Digital X – Fraud Prevention

Our Fraud Prevention Centre of Expertise protects customers, enhances banking security, and disrupts criminal activity. Through transformation, innovation, and continuous improvement, we drive efficient fraud prevention journeys. Our teams develop cutting-edge solutions, leveraging technology, targeted education, and strategic interventions to safeguard customers and stay ahead of emerging threats.

Digital X – Data Analytics

We harness customer data responsibly to enhance banking experiences. Our team integrates data engineering, science, and analytics to build machine learning models that drive smarter decisions. By applying advanced statistical and computational techniques, we optimize processes and empower data-driven innovation, equipping future experts with essential skills.