Apprenticeship (the qualification you'll get)

If you're in Edinburgh, you'll complete a **Level 6/8 IT & Telecommunications Systems** apprenticeship.

If you're in London, you'll complete a Level 3 **Information Communications Technician.**

Job Description (the role you'll be doing)

• Designing and coding new features, and functionality within Security owned platforms

• Involvement in incident management-related problem solving related to every part of our systems access management platform.

• Involvement in work designed to re-platform our services

• Supporting the platforms' operational health, stability and technology performance, including delivering and maintaining any system's utilities and tools provided by the platform.

• Providing input to and supporting the team's activities to make sure the platform integrity is maintained in line with technical roadmaps

• Contributing and making sure that risks are discussed and understood at every step, and effectively collaborating to mitigate risk.

• Contributing to the planning and execution of work and the timely servicing of feature development requests across different platforms

• Participating and seeking out opportunities to simplify the platform infrastructure, architecture, services and customer solutions

• Building relationships with platform, domain and relevant stakeholders

• Making sure that controls are applied and constantly reviewed to ensure full compliance to all our policies and regulatory obligations.